



Dorset Business District Newsletter

Proudly brought to you by the **North East Tasmania** Chamber of Commerce Inc

Issue 1 | July-Sept 2023

Published Quarterly

Welcome to our first edition!

Hello, and welcome to the first edition of the North East Tasmania Chamber of Commerce newsletter. NETCC is a not-for-profit organization made up of local business owners who promote and support the interests of our business community. The Chamber of Commerce provides its members access to valuable resources, build relationships that help businesses network in promoting and protecting the interests of its members and the broader community. The Chamber is a member of the Tasmanian Chamber of Commerce & Industry (TCCI). We are an independent voice and support growth and prosperity in the Dorset region.

The Chamber was successful in receiving a grant from the Department of State Growth with the strategic focus to engage, connect and support local businesses and community organisations. Our vision for the future is to provide skills and knowledge to be sustainable, encourage leadership, and build customer service by offering workshops and presentations. The introduction of a quarterly newsletter and Website (not yet launched) will be the foundation to access resources, enhancing benefits by providing the opportunity to participate and develop new contacts whilst emphasising on building our local economy.

These new initiatives will give businesses the means to obtain information and resources and the capability to advertise and inform local businesses and the community on what is happening in the Chamber and Dorset area.

We hope you enjoy our first edition, and we welcome any feedback to help improve and be informative.

Maria Branch
President



Committee members at the July monthly meeting listening to guest speaker Naomi Buster Dorset Community House.

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TCCI Training

Did you know that NETCC members receive two free calls to TCCI for advice and discounted rates on TCCI training sessions.?

This newsletter is proudly sponsored by

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Customised training to meet your business needs

TCCI provides customised training solutions to address the specific needs of businesses.

Training, workshops and mentoring can be delivered in the workplace or offsite and can be facilitated to cover a range of skills and issues based on an individual, group or organisational need.

Any of their established [Short Courses](#) can be customised to suit your business.

The TCCI will work with you to:

- identify your training, mentoring or coaching requirements
- design a solution to meet your budget, time frame and skills requirements

Some examples of customised training:

- Dealing with difficult customers
- Bullying and harassment
- Performance management techniques for managers
- Work health and safety
- All aspects of human resources
- Appropriate Workplace Behaviour
- Contact officer training

To talk to the TCCI about your training needs call 1300 559 122 or email training@tcci.com.au

NETCC is a member of TCCI offering discounted rates. Please let the staff at TCCI that you are a member. Non members of NETCC will pay **full price**.

Extracted from 26/6/23 TCCI email.

Red Dirt Café - For the Community

This great initiative started up from the Kitchen Table discussions with Health Consumers and with the help of Karen Rainbow (Red Dirt Coordinator), Bec Smith of Health Consumers and the Dorset Community House, the Red Dirt Café has come to life offering meals to the community. Food Security was one of the biggest concerns that came out from the Kitchen Table discussions and after lots of hard work, organisation and the kind volunteers, the Café is open on Wednesday nights.

Red Dirt Café is held at the Nugget Sellars in the Scottsdale Recreational Grounds, George Street, Scottsdale from 4.30pm to 7.00pm.

No bookings needed, walk ins are most welcome. If you are unable to come on



Image from unsplash

Wednesday nights, arrangements can be made to pick up from a drop off point located around the Dorset Area. Contact Karen on Facebook messenger and arrangements can be made from there.

The wonderful team is always looking for volunteers, if you are interested, please contact Dorset Community House. Businesses and Community members can also give monetary or food donations which are greatly appreciated to help with this worthwhile and needed cause. Please donate to the Emergency Food Relief bank account BSB – 037615 and Account – 253580

Financial donations and non-perishable, unopened food goods can be donated to the Dorset Community House between 9am-4pm Monday to Friday.

The team from Red Dirt Café thank you for your interest and for supporting the Dorset Community. Please contact Dorset Community House on **0474 100 219** if you have any questions.

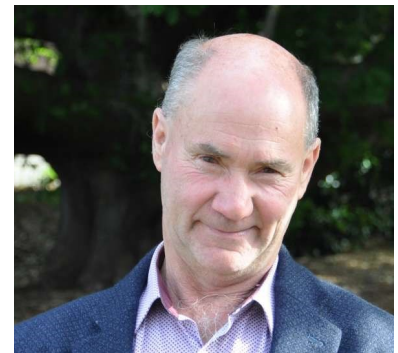
A Word from the Mayor How your rates are calculated

Every six years the Valuer General assesses the value of every property in the municipality. This is the value of the land plus the value of any improvements (houses sheds etc) listed as Capital Value on your rates notice.

The Valuer general then calculates how much a landowner might reasonably expect to receive in rent if they were to rent that out property for a full year, listed on your rates notice as AAV. (Annual Assessed Value) Council then applies a cents in the dollar value of the AAV amount to give the rates payable.

Dorset's recent rate rise takes that figure to 5.6164 cents for every dollar of AAV across all categories of land use except Short Stay Accommodation (Air B&B).

In comparison Flinders Island rate is 10.524 cents in the dollar for residential and agricultural land and 11.577 for commercial, industrial land. Launceston City Council rate is 6.1721 for residential, 5.8539 for agricultural and 7.3587 for



commercial. Break O Day's rate is 6.73 for residential and 8.4578 for commercial.

These comparisons place Dorset at the lower end of rate charges across the northern area and allows the Council to maintain service delivery at the current level while creating enough cash to fund future renewals, upgrades and new projects.

Interestingly Dorset this year will spend \$10.3 million on Capital works while Launceston which is ten times our size in population will spend only \$21 million.

Greg Howard
Dorset Mayor

Gastronomy ‘table talks’ around our region

During March and April, Launceston and Northern Tasmania Gastronomy held a series of ‘discussion tables’ in six regional council areas: Northern Midlands, George Town, Meander Valley, West Tamar, Dorset and Break O’Day.

Themes and insights from the discussions are informing our ongoing work, such as developing a gastronomic map of the region.

Around the region we heard some common themes. Each municipality has different aspects of gastronomy they want amplified, and there are great opportunities to tell the stories that highlight the strengths of each area’s producers and makers.

Some recent Council and Launceston and Northern Tasmanian Gastronomy partnerships include:

- Georgetown: Measurements that Matter
- West Tamar: A Gastronomic Map for the Region ,and
- Dorset: ‘RECYCLOPAEDIA’

Sarah Forsyth, Executive Officer at Dorset Council provided copies of ‘Recyclopaedia – The A-Z Guide to Waste and Recycling in Dorset’ for Launceston and Northern Tasmania

Gastronomy to hand out at the Healthy Dorset Expo in Scottsdale. 60 service providers and 250 people came through the door – and we got to talk to most of them!

The must-read ‘Recyclopaedia’ explains everything you need to know about what you can and cannot recycle, kerbside waste, waste transfer stations, and even composting and donating unwanted items in the Dorset municipality. It is essential reading for anyone who wants to re-use, recycle and reduce!

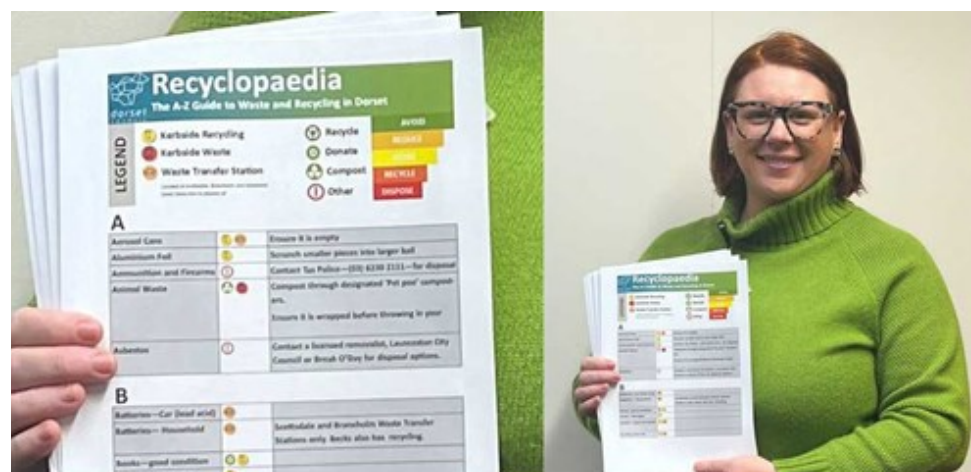
Along with ‘Recyclopaedia’ we handed out 200 new-season, crunchy local apples and ran a competition where attendees had to correctly answer a question about ‘gastronomy’. Congratulations to our three winners! Many thanks to Scott Tomkins from Health Consumers Tasmania for organising the event and Sarah Forsyth from Dorset Council for her generous assistance.

If you want to find out more about this initiative, NETCCC will be holding a presentation before its monthly meeting on the 7th August at 5.30pm in the Art Gallery Café. Please contact chairperson@netcc.org.au if you wish to attend.

Extracted from the Launceston and Northern Tasmania Gastronomy newsletter dated 5/7/2023



Georgetown: Measurements that Matter



Sarah Forsyth, Executive Officer at Dorset Council with the new, must read ‘Recyclopaedia’

Exercise in a box - check your cyber security

Exercise in a Box, an online tool offered by the Australian Cyber Security Centre, can give businesses and employees an increased awareness of their cyber security threats and the tools to address them.

Exercise in a Box provides cyber security exercises relevant to your business, including:

- responding to ransomware attacks
- identifying and reporting a suspected phishing email
- using passwords
- connecting securely
- securing cloud software
- home and remote working.

It also includes a post-activity report function that allows you to capture any findings you make during the exercise and use these findings to make meaningful changes to your cyber security methods.

Access Exercise in a Box - <https://www.cyber.gov.au/resources-business-and-government/exercise-in-a-box>

You can also find small business cyber security tips and resources from the Australian Cyber Security Centre <https://www.cyber.gov.au/smallbusiness>

Extracted from Business Tasmania

Scottsdale Secretariat is a one-stop office shop offering binding, colour copying, faxing/emailing/paperwork, folding, laminating, photocopying, word processing... and much more!



Scottsdale Secretariat

4/33 King St, Scottsdale 7260

[t] 6352 3436

[e] scottsec@internode.on.net



North East Tasmania Chamber of Commerce Inc.

ABN 802 7568 4732

‘Local Business Local Employment’

2023–2024 MEMBERSHIP APPLICATION/RENEWAL FORM/INVOICE

Business Name [in full]	
Street Address	
	(Post Code)
Postal Address	
[if different from above]	(Post Code)
Phone	
Mobile	
Email	
Website	

Annual Membership Fee (no GST applicable) 1st July 2023–30th June 2024	
Associate member (no voting rights)	\$25.00
Full member (voting rights)	\$100.00

**** PLEASE NOTE CHANGE OF BANK DETAILS ****

Direct deposit BSB: 067407 Account No: 10179563 [your business name as reference]

Cheque payable to NETCC Inc.

*Please return completed form to
delivery address* NETCC Inc., 24 King Street, Scottsdale 7260

email secretary@netcc.org.au

date *method of payment* Direct Deposit/EFT ☐ Cash ☐ Cheque ☐

“Dedicated to providing support, independent representation and a ‘fair go’ for all”

The Van Diemen Project - helping your business grow

The Van Diemen Project is the deliverer of the Australian Small Business Advisory Service (ASBAS) across Tasmania. Find them at:
www.digitalsolutionstas.com.au

The VDP is small business mentoring designed to discover growth opportunities, overcome challenges, and improve sustainability. The service provides small businesses the opportunity to access three hours of one-on-one advice for low or

no cost. Contact General Manager Chris Davis to discuss options that best suit your needs:

chris@vdp.com.au
03 6349 1919
53 Elizabeth Street, Launceston
www.vdp.com.au



Wage and superannuation changes from July 1

Following the Annual Wage Review 2023, the Fair Work Commission has announced:

- The National Minimum Wage will be increased to \$882.80 per week or \$23.23 per hour
- A 5.75 per cent increase to minimum award wages.
- The increase applies from the first full pay period starting on or after July 1, 2023.
- From July 1, 2023 the superannuation guarantee rate will also increase from 10.5 per cent to 11 per cent.

More information about the changes coming into effect is available the Fair Work Ombudsman website.

Here you will also find updated pay tools, information and resources related to these changes .

To learn more go to:
www.fairwork.gov.au



Further information is also available on the Business Tasmania website at:
www.businessintatmania.com/business-services/managing-people



DV Alert workshops

Lifeline Tasmania delivers a suite of workshops called DV Alert. These workshops are free to front line workers (people who encounter people who might be experiencing domestic and family abuse). This can be students, business owners etc.

The DV Alert page can be found at:
www.dvalert.org.au/

People may also be compensated for time and travel if they do attend the training.

TCCI Training

Managing Workloads

Launceston

Date and time

Tue 18th Jul 2023
9:30 am - 2:30 pm

Location

Peppers Silo Launceston
89 To 91 Lindsay St, Invermay

Course Content

This workshop is a combination of two of short courses:
Managing Workplace Stress and
Maximise Your Time.

This full day training session encourages participants to explore strategies to build resilience in the workplace and implement strategies to more effectively manage priorities.

This course is suitable for those working with and leading others in the workplace and required to manage multiple tasks and priorities.

For more information go to:

<https://www.businessintatmania.com/events/upcoming-events>



Advertise with us!

\$30 (non members)
\$15 members

6cm x 6cm advertisement

Contact via email only:
chairperson@netcc.org.au

Payment required upfront with ad ready-to-place in newsletter.

Bank details on membership form.

LIMITED SPACES AVAILABLE
"First in, first served."

Useful contacts

All Emergency Services
Fire 000
Police 000
Ambulance 000

NESM Hospital 6778 8522

Ochre Medical Centre
6352 2522

Tas Police (Non-urgent)
131 444

Parks and Wildlife Scottsdale
Field Centre 6352 6421

Service Tasmania
1300 135 513

TasNetworks Power Outage
132 004

TCCI 1300 559 112

North Eastern Advertiser
6352 2642

To find a Justice of the Peace
in your area, go to:
[https://
www.justice.tas.gov.au/
commissioners-for-
declarations-and-justices-of-
the-peace/justice-of-the-
peace/find](https://www.justice.tas.gov.au/commissioners-for-declarations-and-justices-of-the-peace/justice-of-the-peace/find)

Chamber Meetings

NETCC Meetings are held
the first Monday of the
month (except long
weekends).



For more information
contact the secretary on
6352 3436.

Join Us Membership information and details

Form inside

Below is a list of our membership options
and contact information.

Associate Membership \$25.00

- For individuals who are not employed by a business, nor own a business.
- Retiree; or
- Community Member.

This membership offers attendance to
meetings, but **no** voting rights or **no** free
workshops hosted by Chamber.

Business Membership \$100.00

For business owners or representatives with **one**
voting right with **each membership** paid.

- Access to TCCI resources.
- Attend monthly meetings — including
guest speakers, Police representative and
Dorset Council Reports.

- Free workshops hosted by Chamber.
- Included on Chamber's data base
- Receive quarterly E-newsletter and each
paid member will receive one (1) 50%
discount rate to advertise with each
membership renewal.
- Participation and advertisements to
promote your business through the
Lucky Shopper Promotion.

This is a yearly promotion held in
October. Chamber provides
advertising, posters, barcodes and
tickets for customers to enter and
shop locally, helping to promote
your business.

If you would like to find out more about
NETCC and what it can do for you and your
business, please email
Maria chairperson@netcc.org.au
or Sue secretary@netcc.org.au.

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- brochures
- business cards
- postcards
- website design

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Chamber
of
Commerce



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newsletter!**

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newsletter list
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[chairperson@
netcc.org.au](mailto:chairperson@netcc.org.au)



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(e) secretary@netcc.org.au