

Message from Chamber

Hello and welcome to this edition of the Dorset Business District Newsletter.

Our area is currently experiencing unsettling times, but Chamber has full confidence that the Dorset region will remain strong, resilient, and supportive of one another and that our business sector will continue to persevere.

The North East Tasmania Chamber of Commerce is currently working with Scott Timmins of People Solution Specialist, offering our members and non-members a series of workshops that are currently taking place and will continue through into November. Chamber was one of the successful applicants in receiving a grant from State Growth which has given us the ability and opportunity to provide these workshops to help our businesses with productivity, quality customer service, promoting leadership and growth.

Chamber's aim is to boost the Dorset economy by assisting our local businesses with the tools and skill to work towards a prosperous and long-standing future. Inside this edition you will find further information on our workshops and how to register.

I would like to take this opportunity by offering our congratulations to our members who have currently been awarded for their amazing efforts in providing outstanding quality, consistency and professional service in tourism, retail, and health service sectors in the Dorset region.

Well done and Congratulations to: Peter Roebuck-Willow Lodge, Matt Atkinson and team-Goodyear Autocare, and Danish, Matt and Team-Pathfinder Care.

Chamber would like to extend a warm welcome to our new businesses that have started up or changed owner/management in the Dorset Business District. We wish you and your team every success on your new venture. Residents of Dorset, please support our local businesses, in turn, you are supporting local jobs.

Maria Branch
President

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TCCI Training

Did you know that NETCC members receive two free calls to TCCI for advice and discounted rates on TCCI training sessions?

Contact us at the North East Chamber for more information (see back page for details).



andrew.bennett@harcourts.com.au
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What happens to Dorset waste

The environmental footprint is a key component of the Dorset Council's strategic plan with an objective to proactively engage in strategies that result in sustainable resource management.

Central to this objective is the need to minimise waste going to landfill. Currently all non-recyclable waste is transported from Dorset to the Dulverton Waste Facility at Latrobe in northwest Tasmania.

The waste to landfill in 2022/23 was 2586 tonnes up from 2403 tonnes in 2021/22.

The council provides two kerbside collection services, one for general waste and one for recyclable materials on an alternate weekly basis. Details on the schedule for your area and items that can be recycled can be found on the Council website under Waste Management.

Separated recyclable materials can be dropped off at Waste Transfer Stations (check the website for details) for free.

This initiative, along with the kerbside recycled material collection service, is designed to reduce the volume of general waste going to landfill.

The recyclable materials collected from the kerbside recycling and from the waste transfer stations are packaged and transported to Veolia Environmental Services materials recovery facility at Spreyton.

In addition to the recyclable materials the council operates the Last Chance Resale Shop at the Scottsdale Waste Transfer Station where donations of quality, used furniture and items are accepted for resale to the community.

All proceeds from this initiative are provided to local community organisations as part of the annual grants process. In 2022/23 an amount of \$26,664 was collected through this initiative. Branhholm Waste Transfer Station operators also run a resale shop from the facility.

The focus of Council in the 2023/24 Annual Plan is to prepare for the introduction of the State Government Container Refund Scheme and to draft a Green Waste Strategy. Both these projects have the potential to reduce waste to landfill.

Andrew Wardlaw
Commissioner - Dorset Council



Boosting Success by Developing your Staff

In my business journey, one lesson shines: investing in people is vital. Successful leaders and businesses recognise this and are changing their workforce management. In today's competitive market, long-term success depends on developing employees.

LinkedIn's 2023 Workplace Learning Report reveals a strong link between personal growth and employee retention. An impressive 94% of employees stay with businesses prioritising personal and professional development, while

SHRM (2019) found that 79% leave due to a lack of career growth.

These stats highlight the financial and operational benefits of investing in employee development, fostering loyalty and reducing turnover. Prioritizing employee development fosters continuous growth, attracting top talent for long-term success. It's not just strategic; it's the winning formula in today's business world.

If you want to invest in your most important asset, your team, the register for one of the upcoming programs being delivered for all those who live and work in the North East.

- **Emerging Leaders** – 11 Oct & 8 Nov
- **Exceptional Customer Service** – 17 Oct & 21 Nov
- **Performance Conversations Workshop** – 9 Feb 2024
- **Strategic Leadership** – 1 Feb 2024

About Me – I am a People Solutions Specialist passionate about helping people and businesses achieve their goals.

I am recognised by Royal Charter, as a Chartered Manager which is the global accreditation for management and leadership professionals. I have also been recognised by the Australian Human Resources Institute as a Certified Practitioner and as a Fellow of the Institute of Managers and Leaders.

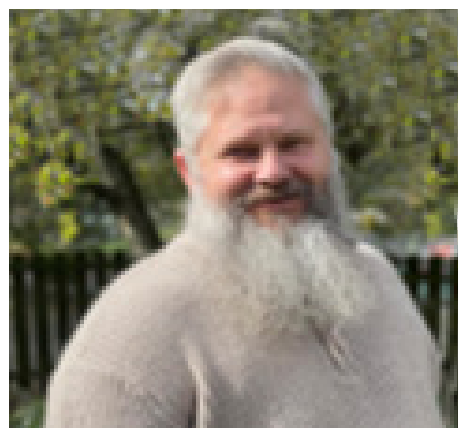
I am accredited with the following psychometrics instruments:

- Genos Emotional Intelligence
- Whole Brain Dominance Instrument
- FACET 5 Personality
- DISC Advanced
- Myers Briggs Type Indicator

I would like to encourage you to attend one of the upcoming programs I am running on behalf of the NETCC.

I can guarantee that the investment you make, will be worth it.

Scott Timmins
People Solution Specialist
Mobile 0423 597 362





North East Tasmania Chamber of Commerce Inc.

ABN 802 7568 4732

‘Local Business Local Employment’

2023–2024 MEMBERSHIP APPLICATION/RENEWAL FORM/INVOICE

Business Name [in full]	
Street Address	
	(Post Code)
Postal Address	
[if different from above]	(Post Code)
Phone	
Mobile	
Email	
Website	

Annual Membership Fee (no GST applicable) 1st July 2023–30th June 2024	
Associate member (only applies if a retiree or have no association with a business)	\$25.00
Full member (voting rights)	\$100.00

**** PLEASE NOTE CHANGE OF BANK DETAILS ****

Direct deposit BSB: 067407 Account No: 10179563 [your business name as reference]

Cheque payable to NETCC Inc.

*Please return completed form to
delivery address* NETCC Inc., 24 King Street, Scottsdale 7260

email secretary@netcc.org.au

date *method of payment* Direct Deposit/EFT ☐ Cash ☐ Cheque ☐

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Chamber of Commerce Lucky Shopper Promotion 2023



Christmas is just around the corner and with the help of our co-organiser; Mary Partridge, the Lucky Shopper Promotion is in full swing.

Retailers/organisations in the Dorset Business District have the opportunity to take part of this yearly promotion offering to their customers discounts and specials during the lead up to Christmas, inviting them to shop locally.

Participating retailers/organisations display a promotional poster, after shopping in your favourite store, enter the promotion by scanning the QR code or fill in a ticket located in the store.

The shopper can enter as many times (note: must be a separate purchase) as they wish, and the entry will go into a draw with up to 9 hampers as prizes. The display of hampers can be seen in D&Me Fashions during the month of December. Participating retailers/organisations kindly donate items towards the prize pool, creating these amazing hampers for our lucky shoppers to win.

This promotion is an initiative of Chamber, and we excited to offer this opportunity for retailers/organisations and shoppers as our aim is to promote our businesses in the area and encourages consumers to shop locally.

We highlight our participants by advertising through radio and our local newsletter showcasing our businesses and what they have to offer.

The promotion starts on October 30 and collection of tickets and closing date is on the December 13. Drawing date will be Friday, December 15. Retailers/organisations and shoppers can take advantage of this with the late-night shopping night which will be held on Friday, December 8.

Last year, it was a great success with over 50 businesses on board and the prize pool, the biggest ever. We hope this

year will be even bigger and we encourage all to support the local businesses/organisations in our area and invite consumers to join in and give our economy a boost getting it ready for a prosperous season to come.

If you are a business/organisation owner, and you may be thinking of joining this promotion, please contact Mary on 0409 522 493 for more information or fill in the application form, on the opposite page, and join your Chamber of Commerce. By doing so, this gives us the resources and backing to keep contributing to the life and strength of our wonderful community.

Enjoy the experience of shopping in Dorset and good luck.



Promotion starts October 30, Late-night shopping night Friday, December 8

**Michael
Ferguson**

Liberal Member for Bass

Please feel free to contact me if I can assist you with any issues or concerns.

P (03) 6777 1032
E michael.ferguson@dpac.tas.gov.au
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Dorset Employment Connect.

Dorset Employment Connect are an initiative supported by the State Government and Jobs Tasmania. They are one of eight regional jobs hubs across the state, supporting businesses and job seekers within those communities. The hub is a free service, for both employers and job candidates.

Kate Brill and Lauren Summers work closely together in the Dorset branch, which has been up and running since March 2023, recently moving into their office at 3 King St, Scottsdale.

Kate and Lauren both reside in the area with their families and are genuinely passionate about providing the community with a service that meets the needs of both local businesses and job seekers.

Our mission is to provide Dorset with a multi-faceted service, that leads to meaningful outcomes for all involved. We have so many businesses and organisations in our area with some amazing employment opportunities available. We want to showcase these and let people know that there are really genuine options for them, within our own community. Real prospects for career growth, for all types of job seekers. We encourage people from various circumstances to get in touch or come into our office for a chat. Whether you are looking for a career change, re-entering the workforce, leaving school or looking for an apprenticeship. Whatever it may be, we are keen to chat!

A big focus of what we do, is working with local business and industry to identify the barriers that they are facing within their sector and assist them in finding a solution. It might be that they are struggling to find suitable employees, to access relevant training opportunities or advising

them on grant opportunities that may be available.

Our aim at Dorset Employment Connect is to look at the bigger picture for our community and bring together a holistic approach starting at a grass roots level, based on the feedback we receive through consultation with local people.

Behind the scenes for the last few months, we have been working hard on developing a careers event and are so excited to announce that on October 26th, we are hosting our inaugural Dorset Careers and Education Expo. The event will bring together 25-30 exhibitors from both local employers and bigger industries, all in one location. This is an incredible opportunity for our community to engage with these people and gather information on careers and relevant pathways that are available to them.

The event will be open for anyone in our community to attend and we highly encourage parents with children aiming to move from study into employment, or looking for new study pathways, to attend with their child. We will have representatives from various industries and services including UTAS, Tas Building Group Apprenticeship Scheme, Applied Health, Arbre Forest Industries, Australian Maritime College, Tasmanian Hospitality Association and the ADF, along with many local employers such as Explore Learning, MechLog and JCH Harvest. There will also be several opportunities for hands on activities with some wonderful businesses and organisations.

We are so thrilled to be able to bring a Careers Expo to Dorset and it's so exciting to think about the conversations that this may start for our young people.

TCCI Training

WHS support - Psychosocial Hazards at Work

What are your obligations and responsibilities as employers in relation to employee psychological safety in the workplace.

Lauren from TCCI WHS Facilitator can advise and provide you with tools and resources to support your business.

As a member of NETCC, businesses holding an ABN are entitled to a minimum of 5 hours of TCCI/OH&S FREE services per quarter; this may be in the form of advice or training. Chamber members are entitled to more hours.

If you wish to find out more, please contact Lauren Kerrison:

lauren.kerrison@tcci.com.au
or phone 03 6236 3600.



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To find a Justice of the Peace in your area, go to:
<https://www.justice.tas.gov.au/commissioners-for-declarations-and-justices-of-the-peace/justice-of-the-peace/find>

Chamber Meetings

NETCC Meetings are held the first Monday of the month (except long weekends).

For more information contact the secretary on 6352 3436.



Spotlighting on new members



This column is dedicated to introduce our new members to the business district and community

We purchased our business in April 2022. The opportunity was presented to us to purchase the old Beaurepaires business [in George Street] and to convert into a Goodyear Autocare.

I myself have over 20 years experience in the Tyre industry including managing a number of stores. It had always been our goal to open a tyre store eventually so when it was presented to us we jumped on board quickly.

Our aim has always been to look after the locals. We love the small town community feel and how everybody supports each other so as soon as we opened our doors we supported a few of the local sporting clubs including the Scottsdale Football Club as their major sponsor.

Although Goodyear is a well known national company, we pride ourselves in being independently owned and operated, just under the Goodyear Banner because we really trust and love the Goodyear Products, but we can also get in any other brand that might be of interest and will always discuss what's best needed per individual circumstance. We also offer light

mechanical services including services and brakes because who doesn't want to have everything done at the one-stop at a one-stop shop.

Bianca and Matt Atkinson
Goodyear Autocare, Scottsdale



New online home for free business advice services in Tasmania

A new website - businessadvice.tas.gov.au is now online, connecting you with information on the Tasmanian Business Advice Service, which provides existing businesses with up to five hours of advice, and the New Business Support Pilot Program, which offers up to two hours of advice for start-ups and early-stage businesses.

The site also lists the advisors who will support businesses under both services

when they commence from Monday, October 2, 2023.


To support businesses to quickly access these services, businesses can now submit an expression of interest on the site, and Business Tasmania will email you a link to the registration form on October 2, 2023.

For more information and to express your interest, visit **businessadvice.tas.gov.au**



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Proudly brought to you by the

North East Tasmania
Chamber of Commerce Inc

4/33 King Street
Scottsdale Tas 7260

(p) (03) 6352 3436
(e) secretary@netcc.org.au